

Payment Terms & Purchase Conditions

Business Information

Pilates By Corinna
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Scope of These Terms

These Payment Terms & Purchase Conditions apply to all purchases made through this website via the Punchpass platform.

By completing a purchase, the customer confirms that they have read and accepted these terms.

Products and Services

We offer class passes and other access-based services for Pilates, matwork, and yoga classes.

Each product grants the right to attend a specific number of classes or services, as described on the individual purchase page.

Product-Specific Conditions

Details such as number of classes included, validity period, expiration date, transferability, and refund eligibility are stated on each individual product purchase page and form an integral part of these payment terms.

Where product-specific conditions differ, the information shown on the purchase page shall prevail.

Customers are responsible for purchasing the correct pass for the class or service they wish to attend. Passes can only be used for the class types specified on the purchase page.

Prices and Payment

All prices are displayed in Danish kroner (DKK) and include VAT where applicable, in accordance with Danish law. Payment is made in full at the time of purchase using the available payment methods, including Vipps MobilePay, Stripe, GooglePay and Credit/Debit card direct purchase.

Recurring Payments & Memberships

In the case of memberships or recurring payment products, the customer acknowledges and agrees that:

- The purchase authorizes recurring payments to be charged automatically using the selected payment method.
- The payment amount, billing frequency, and billing interval are clearly stated on the individual purchase page at the time of purchase.

Recurring payments will continue according to the stated schedule until the membership is cancelled by the customer in accordance with the applicable membership cancellation policy.

By completing the purchase, the customer expressly consents to the recurring payment arrangement described on the purchase page.

Cancellation of membership stops future recurring charges but does not entitle the customer to a refund for any current or past billing period, unless otherwise stated.

Delivery of the Purchased Service

Upon successful payment, the purchased pass or service is made available to the customer through their user account on the Punchpass platform.

No physical goods are shipped.

Validity and Expiration

Class passes are valid for the period stated on the individual product page, starting from the date of purchase unless otherwise specified.

Unused classes expire automatically after the validity period and cannot be extended unless explicitly stated.

Relationship to Booking Rules

These payment terms govern the **purchase, pricing, and validity** of class passes and other services.

Class booking, attendance, rescheduling, and booking cancellation rules are governed separately by the booking policy of the Punchpass booking system.

Failure to comply with booking rules does **not** affect the purchase price, validity period, or refund eligibility of a purchased pass.

For example, classes cancelled less than the notice period defined in the booking policy may be considered attended and deducted from the relevant pass. Such rules relate solely to class attendance and booking management and do not constitute a refund or cancellation of the purchase.

Changes to Services

We reserve the right to make reasonable changes to class schedules, instructors, or class formats.

In case a class is cancelled by us, the class will be credited back to the customer's pass or handled according to the booking policy.

Governing Law

These payment terms are governed by and interpreted in accordance with Danish law.

Contact

For questions regarding payments or purchases, please contact:
corinnasimoni86@gmail.com

Refund and Cancellation Policy

General Rule

All purchases are final. Refunds are not provided unless explicitly stated on the product page or required by law.

Class Passes (e.g., 10x Pass)

Class passes are valid for the period stated on the product page (e.g., 6 months from the date of purchase).

Passes are non-transferable and non-refundable once purchased.

In accordance with EU Directive 2011/83/EU, Article 16(l), the statutory 14-day right of withdrawal does not apply because these services relate to leisure activities and are provided for a specific period of performance.

Unused classes expire automatically at the end of the validity period and cannot be extended.

Memberships and Recurring Payment Products

Memberships begin immediately upon purchase and continue for the binding period stated on the product page.

By purchasing a membership, the customer agrees to immediate commencement of services and acknowledges that the statutory 14-day withdrawal right does not apply once the service has started.

Cancellation of membership stops future recurring charges but does not entitle the customer to a refund for any current or past billing period, unless otherwise stated.

Classes Cancelled by Us

If we cancel a scheduled class, the class will be credited back to the customer's pass or handled according to the booking policy.